Course Title: Management Information System

Course Code: 17BA1T7External Marks: 60Core / Elective: CoreInternal Marks: 40Credits: 3Contact Periods: 3Year/Semester: I year/I semesterTutorial Periods: 2

Course Objectives

The aim of this course is:

- 1. To describe the role of information technology and decision support systems in business and record the current issues with those of the firm to solve business problems.
- 2. To introduce the fundamental principles of computer-based information systems analysis and design and develop an understanding of the principles and techniques used.
- 3. To enable students understand the various knowledge representation methods and different expert system structures as strategic weapons to counter the threats to business and make business more competitive.
- 4. To enable the students to use information to assess the impact of the Internet and Internet technology on electronic commerce and electronic business and understand the specific threats and vulnerabilities of computer systems.
- 5. To provide the theoretical models used in database management systems to answer business questions.

Course Outcomes

Upon completion of this course, students will be able to:

- 1. Relate the basic concepts and technologies used in the field of management information systems;
- 2. Compare the processes of developing and implementing information systems.
- 3. Outline the role of the ethical, social, and security issues of information systems.
- 4. Translate the role of information systems in organizations, the strategic management processes, with the implications for the management.
- 5. Apply the understanding of how various information systems like DBMS work together to accomplish the information objectives of an organization.
- Unit 1- Management information system in a digital firm: MIS concept Definition -Role of the MIS Impact of the MIS-MIS and the user Management as a control system MIS a support to management Development process of the MIS.
- Unit 2- System analysis and design: System Need for system analysis System analysis of the existing system System analysis of a new requirements System Development Model Structured System Analysis and Design Object Oriented Analysis.
- Unit 3- Information system applications: MIS applications, DSS GDSS DSS applications in E enterprise Knowledge Management System and Knowledge Based Expert System Enterprise Model System and E-Business, E- Commerce, E-communication, Business Process Reengineering.

- **Unit 4- Technology of information system:** Data process- Transaction and application process- Information system process; Unified communication and network; Security challenges in E-enterprises; Security threats and vulnerability-Controlling security threat and vulnerability.
- Unit 5- Data base management system: Objectives of data base approach- Characters of database Management systems- Data processing system- Components of DBMS packages Data base administration- Data models Data warehouse.

Case Study: Compulsory. Relevant cases have to be discussed in each unit.

Reference Books

- 1. Jawadekar, W.S., "Management Information Systems", Tata McGraw Hill Private Limited, New Delhi, 2009.
- 2. Kenneth C. Laudon and Jane P. Laudon: "Management Information Systems" 9/e, Pearson Education, New Delhi.
- 3. Alex Leon and Mathew Leon: "Data Base Management Systems", Vikas Publishing House, New Delhi
- 4. Goyal, D.P.: "Management Information System", MACMILLAN India Limited, New Delhi, 2008.
- 5. Mahadeo Jaiswal, Monika Mital: "Management Information System", Oxford University Press, New Delhi, 2008.
- 6. Murthy C.S.V.: "Management Information System", Himalaya Publications, New Delhi, 2008
- 7. Panneerselvam R.: "Database Management System", PHI Private Limited, New Delhi, 2008.
- 8. Philip J, Pratt, Joseph J. Adamski: "Database Management Systems", Cengage Learning, New Delhi. 2009.
- 9. Richard T. Watson: "Data Management", WILEY INDIA Limited, New Delhi, 2008.
- 10. Rob and Cornell: "Data Base Management Systems" Cengage Learning, New Delhi.